

Privacy Policy

InSync Chiropractic & Healthcare – East Fremantle, WA

Effective Date: 19th of May, 2025

At InSync Chiropractic & Healthcare, your privacy is important to us. We are committed to maintaining the confidentiality and security of your personal information in accordance with the Australian Privacy Principles (APPs) under the Privacy Act 1988 (Cth).

1. Information We Collect

We may collect personal information such as:

- Your name, address, email, and phone number
- Date of birth and emergency contact details
- Health history, treatment notes, and referral details
- Payment information and billing details

2. How We Use Your Information

Your information is used to:

- Provide safe and effective care tailored to your needs
- Manage bookings, reminders, and communication
- Comply with legal and professional obligations
- Improve our services and operations

3. Storage and Security

All client records are securely stored in password-protected practice management software and/or locked cabinets. We take reasonable steps to ensure that your personal information is protected against loss, misuse, unauthorised access, or disclosure.

4. Disclosure to Third Parties

We do not share your information with third parties unless:

- You provide written consent
- Required by law (e.g., subpoena or mandatory reporting)
- Referring you to or communicating with other healthcare professionals (with your consent)

5. Access and Corrections

You may request access to your personal information or ask us to correct it if it is inaccurate, incomplete, or out-of-date. Please contact us in writing for these requests.

6. Contact Us

If you have any questions or concerns about your privacy or wish to lodge a complaint, please contact our practice at:

InSync Chiropractic & Healthcare

Phone: 0467 680 718

Email: insyncfreo@gmail.com

Address: Suite 7, 163 Canning Highway, East Fremantle, WA

